

TERMINUS HOTEL

ACCOMMODATION BOOKING & CANCELLATION POLICY

Booking conditions

- A Deposit of 50% for Weekday¹ reservations is required to secure each booking.
- Full payment for Weekend² reservations is required to secure each booking.
- No bookings will be held without payment.
- We accept Visa and Mastercard for the purpose of phone payment.
- Deposits and payments may be varied for longer term stays (more than 7 days) by negotiation and written agreement with management.
- By placing a booking, you agree to the terms and conditions here in.
- By placing a booking and staying at the Terminus Hotel you agree to abide by the Accommodation Rules.
- By placing a booking, you agree to abide by any Local, State and Federal Laws & Legislation imposed upon the Terminus Hotel Temora.
- By placing a booking, you agree to abide by the Terminus Hotel House Policy.
- The Terminus Hotel reserves the right to cancel a guest's reservation/stay for not complying with the above agreed conditions.

Cancellation/Refund Policy

If you cancel your booking, fees will be charged to cover administration costs under the following circumstances.

- Administration Fee: All refunds will incur a \$30 administration fee.
- If a cancellation is made less than 30 Days from the date of arrival, the 50% deposit for weekday reservations is non refundable.
- If a cancellation is made less than 30 Days from the date of arrival, the full payment for weekend bookings is non refundable
- If a cancellation is made 30 days or more from the date of arrival for weekday reservations, the 50% deposit will be given as credit towards another booking or an amount to be spent at the venue. The credit will be valid for 180 days from the time of the credit.
- If a cancellation is made 30 days or more from arrival and the accommodation amount has been paid in full (Weekends) a refund of 50% of the full amount less the \$30 administration fee will be refunded. 50% of the booking will be given in the form of credit towards another booking or an amount to be spent at the venue. The credit will be valid for 180 days from the time of the credit.
- Where a credit is given and used towards another reservation there is no guarantee given that the accommodation will be charged at the same rate as when previously booked.

8 October 2022

¹ Weekday stay days – Monday, Tuesday, Wednesday, Thursday

² Weekend stay days – Friday, Saturday, Sunday